Design a Digital Assistant

Worried about turning over the reins to a robot?
Even Small RPA automations help…

Adoption of RPA doesn't require complete separation between human and robots: actually, many automations actually run a seamless integration, blending best skills from each.

Small tasks automated will deliver higher returns quickly so if a full automation strategy seems daunting due to resource planning systems or large platforms to consider, realize that there are many easy ways to automate daily tasks.

RPA enables humans and robots to work together— whether as an assistant, passing off processes; a co-pilot working in parallel or fully enabled and trading tasks dynamically RPA improves company efficiencies towards customers, employee engagement and overall ROI.

RPA Assistant: nuTAN Attended support

Employees can offload repetitive, monotonous tasks then stand-by while nuTan takes over the mouse / keyboard and performs same human tasks – but faster with fewer errors than they would have.

Your "attended robot" completes these tasks without any manual intervention, so your team can focus on more important activities. By making even small portions of processes more efficient, employees, teams, organizations—and bottom lines—will increasingly the scaling effects.

Co-Pilot RPA: Working alongside nuTAN.
Working in tandem with nuTAN is possible when connecting directly to a database, automating an application in the background, or connecting to various systems.

It's especially useful with customer service applications allowing customers to get off the chat or phone faster, with

their problems having been better analyzed by a focused human employee.

The robot can search across different systems for the required information and prepare it for the employee. Meanwhile, the agent can continue talking with the customer and use the information collected by the robot at appropriate times.

Mixed Use RPA: Using attended & unattended robots

With attended automation, a robot supports the activities of each sales professional. When that person performs pre-set actions, the robot can automatically collect and store that information.

At predefined intervals or in real-time, the attended robot can automatically hand off that information to an unattended robot for further processing.

With mixed RPA, you utilize the strengths of human and robot labor effectively managing the flexibility of of attended and unattended robots as needed.

Mixed automation is perfect for tasks that interact directly with users, but require aspects with more information processing or data from multiple users to complete.

NCS Partners
Your Supply Chain Experts

www.NCSPartners.com

RPA solutions can change your business or to receive a live demo on nuTAN, our affordable, scalable, RPA solution.

+1 (678) 980-9940

Adoption of RPA doesn't require complete separation between human and robots: actually, many automations actually run a seamless integration, blending best skills from each.

Small tasks automated will deliver higher returns quickly so if a full automation strategy seems daunting due to resource planning systems or large platforms to consider, realize that there are many easy ways to automate daily tasks.

ABOUT

NCS Partners delivers strategic IT solutions to help your business navigate supply chain issues and build a competitive advantage.

Worried about turning over the reins to a robot?

Using RPA as an Assistant:

Companies requiring document updates where process is manual and slow or ones with excessive data that requires reformatting, compiling and reviewing such as financial services can use RPA with nuTAN's attended support.

Designing an attended robot to complete tasks without any manual intervention allows your team to focus on more critical activities and can **cut process and handling time by half with ensuring 100% accurate** report results.

RPA helps morale by making efficiencies in processes enabling employees to be more efficient and strategic— and ultimately impacts the entire organization with ROI to the bottom line.

Co-Pilot RPA Select Support:

When customer service employees need to manage conversational and repetitive tasks calls – tandem automation is critical to success. The best solution is for an employee is to continue using their computer and talking to a customer, while nuTAN's RPA works in the background, quickly completing tedious tasks. This gives your employees the ability to keep their focus on the customer -- increasing productivity, and improving the quality the overall results.

Mixed Use RPA Applications:

Teams that spend excessive amounts of time on data entry, are distracted from more critical aspects of their job. For example, with sales, there is a lot of administrative time spent making call, noting the calls, and recording outcomes that robots could assist with. **Unattended** robots can help a sales department aggregate and send compiled information to necessary members of the team, as well as directly to an **attended** robot who is directly supporting individual salespeople.

As the sales team works, **the combination of attended and unattended** bots working together ensures the team is more effective. nuTAN offers customizable solutions that can be scripted for any work environment.

For more information or a demo on nuTAN visit Products/ www.NCSPartners.com